

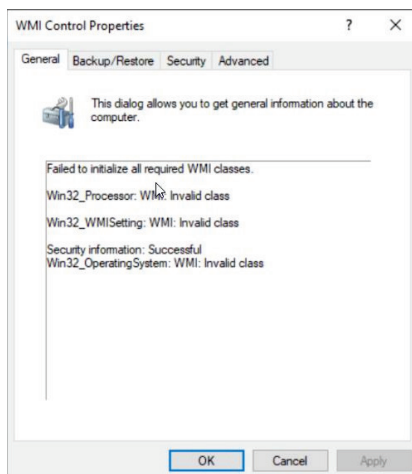


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Solution to licensing issues experienced by select users due to Windows service corruption (WMI)

The Windows Management instrumentation (WMI) is a service provided by Windows. A corruption in WMI service would affect the execution of licenses in our tools.

This can be confirmed by opening the Computer Management -> Services and Application -> WMI Control -> More Actions -> Properties which shows WMI invalid classes.



Executing the attached batch file with administrator privileges would force WMI services to restart.

The following link describes in detail about this solution and possible cause for this type of windows service corruption.

<https://techcommunity.microsoft.com/t5/ask-the-performance-team/wmi-missing-or-failing-wmi-providers-or-invalid-wmi-class/ba-p/375485>